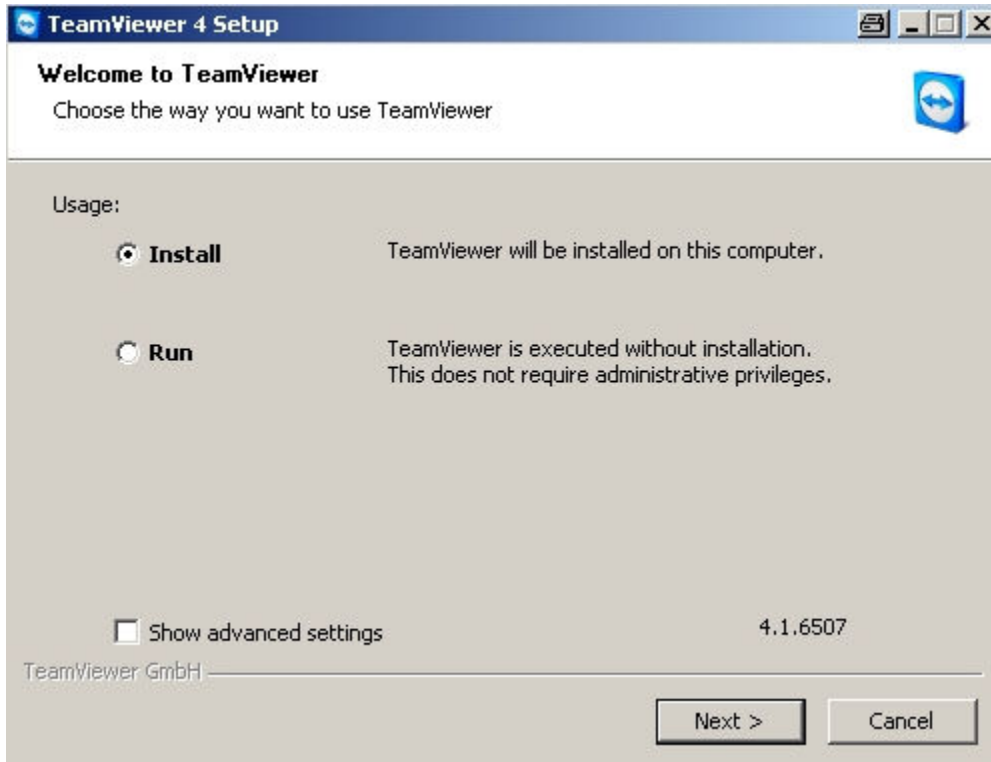
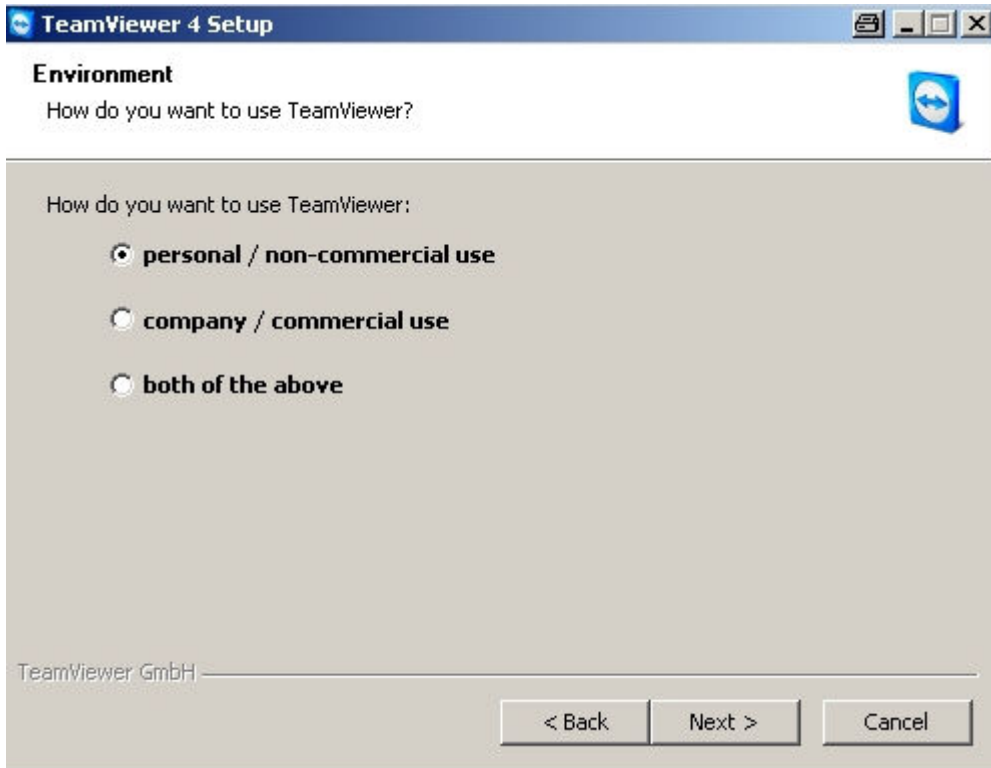


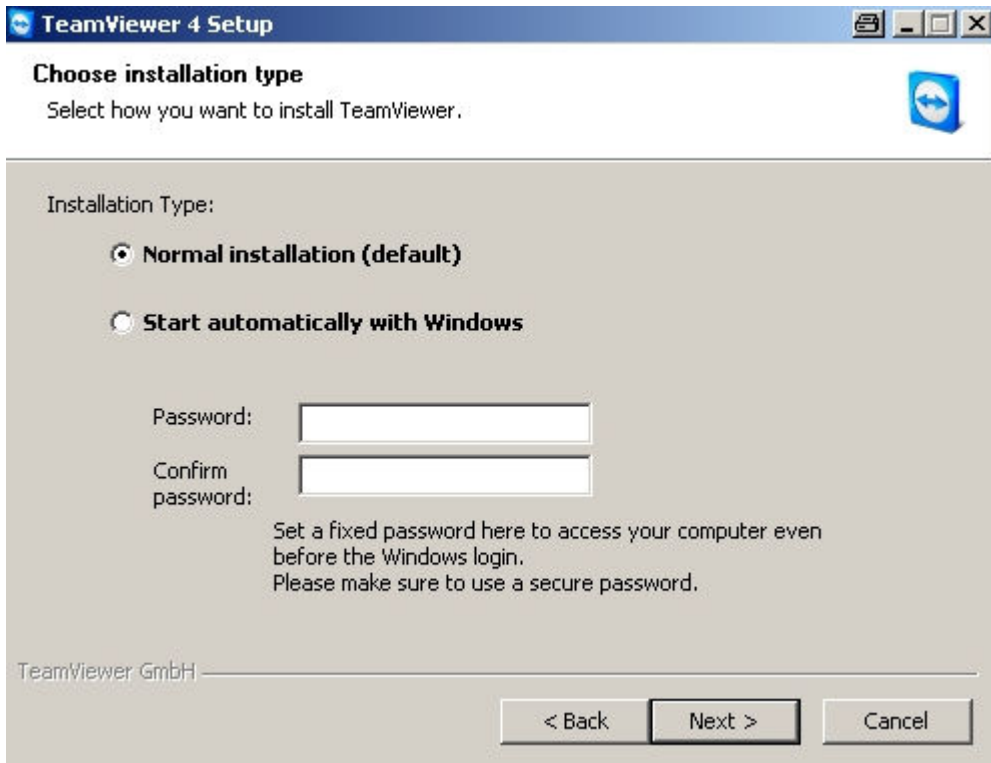
Remote Access via VNC to support our clients world wide with TEAMVIEWER from:

www.teamviewer.com

The program (basic version) is free for private use. Download and install the program according to this description - it should work without any technical complications, settings etc.

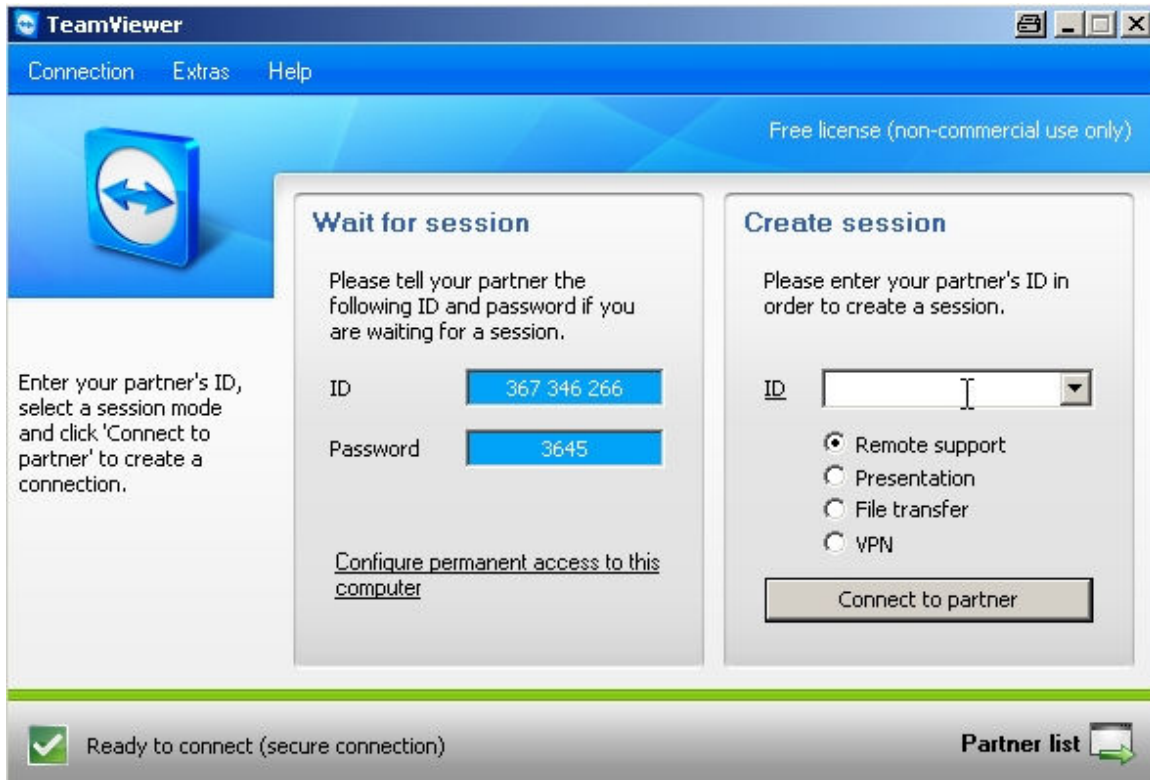






You will see a TeamViewer icon on your desktop – the first time the program will probably start automatically after installation.

When I/we call you please give me/us the ID and Password like shown below in the next screenshot over the phone and I/we will enter it on our part. The next moment we can start to support you because we have access to your computer like we were sitting in front of it.



If you are in Mauritius you should have SKYPE installed from www.skype.com to allow for FREE calls from our side if I/we are in Mauritius or overseas (if you have not already VOIPSTUNT installed from www.voipstunt.com).

The installation of VOIPSTUNT is recommended and you can make FREE calls to the following countries from Mauritius. To give you an example: If I or one of my colleagues is staying in Germany we have to pay around 5 Rupees per minute to call you on your landline in Mauritius. However talking to customers in New Zealand – see the following country list - is totally free for us.

On the other hand: if you have VOIPSTUNT installed and I or members of our team are overseas in one of the following countries, then you can make FREE landline calls to get in touch with us:

Argentina
Australia
Austria
Belgium
Canada
Denmark
Estonia

Finland
France
Germany
Hong Kong (+mobile)
Ireland
Italy
Japan
Liechtenstein
Luxembourg
Malaysia
Netherlands
New Zealand
Norway
Portugal
Puerto Rico (+mobile)
Russian Federation [moscow]
Russian Federation [st Petersburg]
Singapore (+mobile)
South Korea
Spain
Sweden
Taiwan
United Kingdom
United States (+mobile)

For more information see their web site !

Services which are suitable for VNC we have marked on our Services pages accordingly.